

Control Phase – Sustaining Improvements

Module 1: Introduction to Control Phase

- Purpose of the Control phase in Six Sigma
- Importance of sustaining improvements
- Preventing process backsliding
- Role within the DMAIC framework

Module 2: Key Concepts in Control

- What is process control
- Standardization of processes
- Monitoring performance over time
- Accountability and ownership

Module 3: Basic Control Tools

- Control Plan (overview)
- Standard Operating Procedures (SOPs)
- Visual management basics
- Introduction to control charts (concept level)

Module 4: Ensuring Long-Term Success

- Continuous monitoring and review
- Handling deviations and corrective actions
- Building a culture of discipline
- Continuous improvement mindset

Module 5: Activity & Wrap-Up

- Identify control measures for a sample process
- Suggest ways to sustain improvements
- Key takeaways and practical understanding